

## **ANSA Uninstall Process.**

1. Check Add/Remove Programs in the control panel
  - a. Find “Ansa UI” or “ANSA Web Interface” and click remove
  - b. If you see “ANSA” alone, remove that too.
    - i. If not, proceed
2. Open a command window and maneuver to your \ansa\controller folder
3. type: **ansad -s -u** (this stops the controller and uninstalls it from being a service)
4. If you have an agent running on the same machine as you had the controller running on, maneuver to that agent folder and type: **ansa -s -u**
5. Exit the command window
6. Open Windows Explorer and go to your C:\ drive
7. Delete the entire folder of “Ansa”
8. You can look in the \inetpub\wwwroot\ folder and if there is an “ansai” folder there, you can delete it too.
9. You **MUST STOP** your SQL server first -- In Windows Explore, go to the \Program Files\Microsoft SQL Server\MSSQL\Data folder and delete the ansa\_Data.MDF and ansa\_Log.LDF files. If you had your SQL Server or MSDE running in another folder or drive, go there and into the data folder. The data folder is where the databases are stored.
10. You have completed the ANSA Uninstall Process